

## Included & Excluded Services

### Included Services

Wellness, WLAN, carport, heating, water, electrical power, bed linen, table linen, towels, sauna towels, cot and high chair (on request) und bun/roll service (buns/rolls to pay extra).

### Excluded Services

- Final Cleaning € 55,- to € 60,-
- tourist tax
- bathrobe for duration of stay : € 7,-
- pets: on request

### Prices

- prices per day/apartment depending on number of guests (children for free until 3<sup>rd</sup> birthday)
- prices incl. VAT and excl. tourist tax
- tourist tax: € 3,50 per adult per night (no tourist tax for children until 16<sup>th</sup> birthday)

## Payment & Cancellation Conditions

### Deposit

After confirmation of reservation we will ask you transfer an amount of 30 % of the total sum until 7 days after booking your apartment to the following bank account:

RAIKA GOING

IBAN: AT76 3623 2000 0004 8074

BIC: RZTIAT22232

### Payment Methods

Bank transfer or credit card in advance; cash, ATM-Card or credit cards (VISA/MasterCard) on site.

### Cancellation Conditions

A right of withdrawal from distance contracts does according §18 (1) I.10 FAGG not apply. Therefore the the following cancellation conditions will apply:

- no cancellation fee earlier than 30 days before arrival
- cancellations 30 days before arrival: payment of 30 % of total sum
- cancellations 14 days before arrival: payment of 60 % of total sum
- cancellations 7 days before arrival or no show: payment of 90 % of total sum

The cancellation fee will be calculated according the apartment rental fee, therefore without tourist tax and cleaning fee. Until 30 days before arrival, we reserve the right to withdraw from the accommodation contract.

### Travel Insurance

Once you have completed your booking, we recommend a travel insurance at our partner "Europäische Reiseversicherung". Further information can be found [here](#).